

SOP: RECRUITMENT AND ADVERTISING MATERIALS IN USF HEALTH CLINIC WAITING AREAS



Catherine Jahrsdorfer, R.N., B.S.N.

Director of Clinical Services

Office of Clinical Research

January 2 & 3, 2012

Learning Objectives

- Recognize why this SOP has been developed and how it fits into the “bigger picture”
- Learn about this SOP and how to apply this process in daily practice
- Identify responsibilities of the study staff and the OCR in carrying out this SOP

SOP Development

- ICH defines Standard Operating Procedures (SOPs) as “detailed, written instructions to achieve uniformity of the performance of a specific function” (ICH GCP 1.55)

Why SOPs Are Important

- Assure process consistency
- Provide a set of guidelines by which the research should be governed for that site
- Assure that the research at the site is carried out according to all federal regulations, ICH GCP requirements, and institutional policies
- Supports the protection of human research participants

SOPs at USF

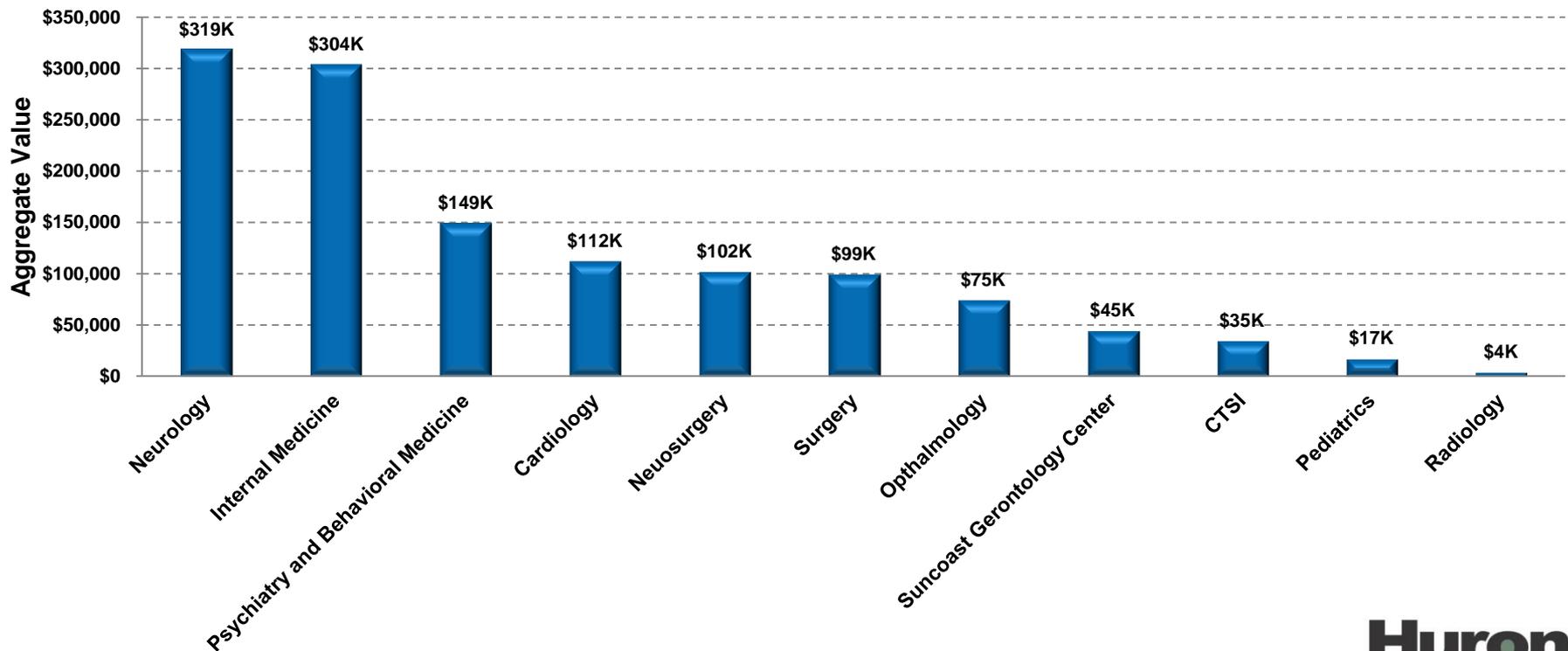
SOP TABLE OF CONTENTS – USF Health OCR	Status
Introduction	
I GENERAL ADMINISTRATION (GA)	
101 Writing and maintaining SOPs	
102 Training Clinical Research Staff	
103 Clinical Study Conduct	
104 Document Control	
105 Role of the Office of Clinical Research (OCR)	
II. REGULATORY AFFAIRS (RA)	
201. Regulatory Documentation	
202 Privacy and Confidentiality	
203 IRB Submissions	
204 Adverse Event Reporting	
205 Institutional Conflicts of Interest	
III. PROJECT MANAGEMENT (PM)	
301 Study Feasibility	
302 Site Qualification Visit (SQV)	
303 Site Initiation Visit (SIV)	
304 Communication Practices	
305 Investigational Product Accountability	
306 Blinding	
307 Venipuncture	
308 Specimen Collection and Management	
309 Preparing Injectable Medications	
310 Site Monitoring Visits	
311 Study Close-Out Visit	
312 Protocol Compliance	
IV. SUBJECT MANAGEMENT (SM)	
401 Subject Recruitment and Screening	
401.1 Recruitment and Advertising Materials for Human Subjects in USF Health Clinic Waiting Areas	
402 Informed Consent Process	
403 Eligibility and Enrollment	
404 Protecting Confidential Information	
405 Subject Visits and Assessments	
V DATA MANAGEMENT (DM)	
501 Case Report Form (CRF) completion	
502 Source Documentation	
503 Electronic Records and Signatures	
504 Archiving Study Records	
505 Printing and Certifying Medical Records	
VI. QUALITY ASSURANCE (QA)	
601 Quality Control	
602 Audits	
603 Corrective Action Plan to Audit Findings	
604 Equipment Maintenance and Calibration	
605 Temperature Monitoring	
VII APPENDICES	

Closed Clinical Trial Data

Impact of One Additional Patient

- USF would earn \$1.26 million if one additional patient was enrolled on each study closed during FY2009.
 - Indirect (at 27%): \$340,000
 - Direct: \$920,000

Revenue Potential by Department From One Additional Patient Per Study



A new opportunity to advertise and recruit for your studies.....

- Rotating brochure display carousels will be placed in several USF Health clinic patient waiting areas effective January 2012
 - ~3 ½ ft by 2 ft
- Carousels can be found at:
 - Morsani Center for Advanced Healthcare
 - South Tampa Center for Advanced Healthcare
 - Byrd Alzheimer's Institute
 - Children's Medical Services
- The Office of Clinical Research (OCR) will be responsible for the purchase, set up, and maintenance

View 1



Display provided by the USF Health Office of Clinical Research. To place materials here, please contact the Office of Clinical Research at OCRR@health.usf.edu.

View 2



Display provided by the USF Health Office of Clinical Research. To place materials here, please contact the Office of Clinical Research at OCRR@health.usf.edu.

What can be placed on the carousels?

- Only **current, IRB approved** advertising materials will be permitted
- The IRB approval must include the method/location where the recruitment material will be used
- A generic statement in the IRB application such as “recruitment material will be placed in the USF Health clinic waiting areas” is acceptable for USF relied upon IRBs



How can I place approved materials on display?

- Interested study coordinators need to sign an attestation that they have read *USF HRPP Policy No. 708* and this SOP and agree to its terms
- A complete recruitment materials submission packet must be submitted including:
 - Recruitment Materials Cover Sheet
 - Attestation Statement
 - Hard copies of IRB approved recruitment material to be placed in the carousels
- The coordinator can meet with OCR staff to provide the complete recruitment materials submission packet
- OR
- The coordinator may send a complete recruitment materials submission packet via campus mail to OCR at MDC28, attention Recruitment



RECRUITMENT AND ADVERTISING MATERIALS FOR HUMAN SUBJECTS IN USF HEALTH CLINIC WAITING AREAS

RECRUITMENT MATERIALS COVER SHEET

Date: _____

Submitter Contact Information (You may staple a current business card in the area below)

Name: _____

Email Address: _____

Telephone Number: _____

Study Information

PI Name: _____

Sponsor: _____

Protocol #: _____

IRB #: _____

IRB Approval Date: _____

Recruitment Material

Description of Recruitment Materials included in submission (Please list the name of the document(s) exactly as submitted and approved by IRB including date and version number as applicable. Typically this will be listed on the IRB approval letter)

Submit the complete recruitment materials submission packet via campus mail to USF Health OCR MDC28, attention Recruitment.

Recruitment Materials
Cover Sheet



Attestation Statement



RECRUITMENT AND ADVERTISING MATERIALS FOR HUMAN SUBJECTS IN USF HEALTH CLINIC WAITING AREAS

Attestation Statement

Please read this SOP and USF HRPP Policy No. 708 carefully to ensure that you understand them before signing this document.

By my signature below, I attest that I have reviewed and read the contents of this SOP and USF HRPP Policy No. 708 both of which outline my responsibilities as a member of the research team who wishes to display IRB approved printed clinical research materials in the brochure carousels located in the USF Health clinic waiting areas. I acknowledge, understand, accept and agree to comply with the information contained in the SOP provided to me.

I understand that the SOP referenced is available in hard copy form in the Morsani Clinical Research Center and in electronic form online at the Office of Clinical Research (OCR) website at <http://health.usf.edu/research/ocr/index.htm> for ongoing reference as needed. USF HRPP policies are found on the USF Office of Research & Innovation website at <http://www3.research.usf.edu/dric/hrpp/policy-procedure.asp>. If I have questions at any time regarding this SOP it is my responsibility to consult with my immediate supervisor and/or the OCR.

Employee Printed Name and Title: _____

Employee Signature: _____

Date: _____

For OCR Use Only:

Received by: _____

Date: _____

Who do I contact?

- Research staff interested in posting recruitment materials in the USF Health clinic waiting areas should contact:



- Marlo Crawford, Research Nurse, via email at mcrawfor@health.usf.edu or phone at 813-396-9179

OR

- Monique Green, Regulatory Coordinator, at tgreen2@health.usf.edu or 813-974-5489

Responsibilities of study staff

- Confirm current IRB approval of the method/location for recruitment materials
- Submit complete recruitment materials submission packet to OCR
- Provide OCR staff with additional hard copy recruitment materials when necessary
- Notify the IRB and OCR immediately of any changes in recruitment and advertising materials and/or change in study status (e.g., closed to accrual)

Responsibilities of OCR staff

- Scan a copy of the recruitment materials submission packet and store them in the OCR SharePoint
- Place and manage all recruitment materials on displays on a regular basis, at a minimum of once per week
- Notify the research coordinator via email or phone if recruitment materials need to be replenished

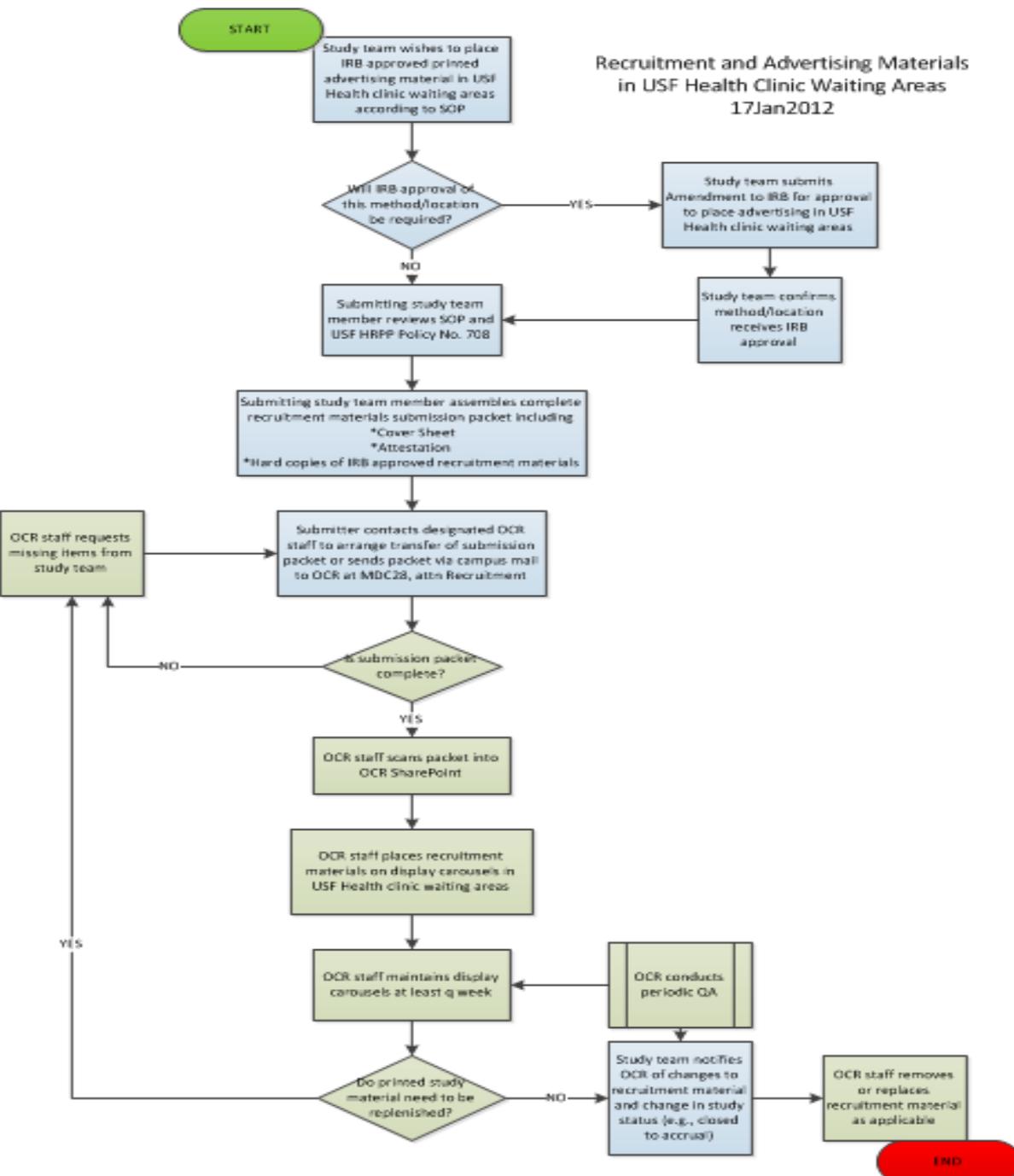
Responsibilities of OCR staff

- Compare the recruitment materials in the carousels to the SharePoint inventory list on a weekly basis
 - Any recruitment materials discovered on the carousels that is not on the inventory list will be removed
 - OCR staff will contact the person listed on the material that has been removed to initiate the process
- Conduct periodic quality assurance checks to confirm continuous IRB approval for the recruitment material



Recruitment and Advertising Materials
in USF Health Clinic Waiting Areas
17Jan2012

Process flow



For more information....



- Please refer to:
 - OCR SOP on **Recruitment and Advertising Materials for Human Subjects in USF Health Clinic Waiting Areas**
 - Recruitment materials submission packet
 - » Both available on the OCR website at <http://health.usf.edu/research/ocr/index.htm>
 - HRPP Policy No. 708 – **Recruitment and Advertising in Human Subjects Research**
 - » Found at http://www3.research.usf.edu/dric/hrpp/irb_policies/Policy%20708%20Recruitment%20and%20Advertising%20in%20Human%20Subjects%20Research.pdf

Next Steps

- Gather submission packets
- Disseminate recruitment material to brochure carousels
- Pull SharePoint inventory list to use as a weekly “menu” of enrolling studies to be given to faculty and residents in clinic



Questions,
Concerns,
Comments?

